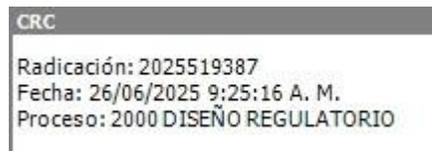




Digitally signed by
MARIANA SARMIENTO
ARGUELLO
Date: 2025.06.26 14:52:03 -
05:00
Reason: Fiel Copia del
Original
Location: Colombia

Rad. 2025812456
Cod. 2000
Bogotá, D.C.



REF: Your request with subject «Enquiry on Push-to-Talk functionality on mobile phones_Colombia» with number 2025803499.

The Communications Regulation Commission (CRC) has received your inquiry regarding the current regulations on software-based Push-to-Talk (PTT) functionality on mobile phones, and particularly, if this functionality is permitted in Colombia.

1. Scope of the present communication

Before responding to your request, it is important to clarify that this Commission, when issuing its opinions, does so in accordance with the provisions of article 28 of Law 1755 of 2015. Consequently, the scope of the statements provided herein will carry the same legal effect as those granted to opinions rendered by administrative authorities. It should be noted that, since these opinions cannot analyze specific and concrete situations, they must refer in a general and abstract manner to the matters addressed in your request.

2. Responses to the specific questions

In order to answer your questions, it must be mentioned that by legal mandate, the CRC is responsible for determining the homologation certificates and standards for mobile terminals operating within the national territory¹.

In line with this mandate, the CRC's requirements for the operation of mobile phones are limited to their compatibility with the frequency bands authorized for IMT in Colombia, as well as compliance with specific radiation standards. As such, these requirements do not include software specifications, there is no requirement regarding the PTT functionality.

¹ In accordance with Article 22, numeral 8 of Law 1341 of 2009, the CRC is empowered to define the technical standards and homologation procedures applicable to terminal equipment used in telecommunications services within Colombia.



Calle 59A BIS No. 5-53, Edificio Link Siete Sesenta, piso 9 Bogotá, D.C.
Código postal 110231 - Teléfono +57 601 319 8300
Línea gratuita nacional 018000 919278



Digitally signed by
 MARIANA SARMIENTO ARGUELLO
 Date: 2025-06-26
 14:52:03 -05:00
 Reason: Fiel Copia del
 Original
 Location: Colombia

Continuación: REF: Your request with subject «Enquiry on Push-to-Talk functionality on mobile phones Colombia» with number 2025803499.

Página 2 de 2

Additionally, it is worth noting that there are no regulations in Colombia that restrict the software features a mobile device may support or that may come pre-installed. As mentioned, the only applicable requirements are those outlined above.

In the previous terms we have provided the requested information. In case you require any additional clarification, please feel free to contact us.

Best regards,

**MARIANA
 SARMIENTO
 ARGUELLO**

Firmado digitalmente por
 MARIANA SARMIENTO
 ARGUELLO
 Fecha: 2025.06.26 15:33:51
 -05'00'

MARIANA SARMIENTO ARGÜELLO
 Chief of Relations with Value Groups

Projected: Carlos Rueda Velasco.
 Reviewed: Alejandra Arenas Pinto.



Calle 59A BIS No. 5-53, Edificio Link Siete Sesenta, piso 9 Bogotá, D.C.
 Código postal 110231 - Teléfono +57 601 319 8300
 Línea gratuita nacional 018000 919278